



ULTIMIT SPIT CATERING

Booking Terms & Conditions

Version 1.0

Effective Date: June 2026

COMPANY INFORMATION

Legal Entity: Behrens Eventus 2013
Trading As: Ultimit Spit Catering
Registration Number: 2024/236573/07
VAT Number: 4680322585

Physical Address:
978 Fredenharry Road
Strubenvally
Roodepoort
1724

Postal Address:
978 Fredenharry Road
Strubenvally
Roodepoort
1724

Telephone: 079 914 6157
Email: Anton@ultimitspit.co.za
Website: www.ultimitspit.co.za

1. BOOKING CONFIRMATION

- 1.1 A booking is only confirmed once the required deposit has been received and proof of payment has been supplied.
- 1.2 Quotations are valid for 24 hours unless otherwise stated.
- 1.3 Dates are secured on a first-come, first-served basis and cannot be reserved without payment of the required deposit.

2. PAYMENT TERMS

- 2.1 A non-refundable deposit of R500 is required to secure all bookings.
- 2.2 Full payment and final guest numbers must be received no later than 7 days prior to the event date.
- 2.3 Failure to make payment by the due date may result in cancellation of services.
- 2.4 Any additional services, equipment, menu upgrades or changes requested after confirmation may be invoiced separately.

3. FINAL GUEST NUMBERS

- 3.1 Final guest numbers must be confirmed no later than 7 days prior to the event.
- 3.2 The confirmed guest count will be regarded as the minimum number of guests to be catered for and billed.
- 3.3 Reductions in guest numbers after final confirmation will not result in refunds or credits.
- 3.4 Additional guests catered for on the day of the event will be charged at 50% of the applicable menu price per person. An additional invoice will be issued and must be settled on the day of the event. Crockery, cutlery and glassware are supplied only for the number of guests originally booked.

4. VENUE ACCESS & SETUP REQUIREMENTS

- 4.1 The client shall provide safe and reasonable access to the venue for vehicles, staff and equipment.
- 4.2 The designated unloading area must be within 50 metres of the catering setup area.
- 4.3 The setup area may not require more than one flight of stairs to access. Where additional stairs are involved, the client must provide sufficient assistance to transport equipment, food and supplies.
- 4.4 Any person assisting the Ultimit Spit Catering team does so entirely at their own risk. Ultimit Spit Catering accepts no liability for any injury, loss or damage sustained whilst providing such assistance.
- 4.5 The client shall ensure that driveways, access roads, parking areas and unloading zones remain clear of vehicles, obstacles and hazards.
- 4.6 The client is responsible for informing Ultimit Spit Catering of any restricted access, narrow driveways, steep inclines, soft ground, low-hanging branches, weight restrictions or hazards affecting access.
- 4.7 Ultimit Spit Catering reserves the right to refuse vehicle access where conditions are deemed unsafe.
- 4.8 Ultimit Spit Catering shall not be liable for delays, additional labour costs or service disruptions caused by restricted or obstructed access.

5. WEATHER & LIGHTING

- 5.1 The client shall provide suitable shelter in the event of rain, excessive wind or adverse weather conditions.
- 5.2 Ultimit Spit Catering reserves the right to relocate equipment to a safe area should weather conditions pose a risk.
- 5.3 Where serving is required after sunset, adequate lighting must be provided by the client or venue.
- 5.4 Ultimit Spit Catering does not provide lighting for food preparation, serving stations or work areas.

6. SERVICE TIMES

- 6.1 Ultimit Spit Catering will arrive approximately 4 to 5 hours prior to the agreed serving time.
- 6.2 Serving times may only be amended up to 48 hours prior to the event.
- 6.3 Requests to amend serving times within 48 hours may not be accommodated.

- 6.4 Delays requested by the client will reduce the allocated serving period accordingly.
- 6.5 The team will depart at the pre-arranged departure time unless additional service hours have been agreed to and paid for in advance.
- 6.6 Standard serving time is approximately 1 to 1.5 hours unless otherwise agreed.

7. FOOD SERVICE

- 7.1 Food quantities are prepared according to the number of guests booked and paid for.
- 7.2 Ultimit Spit Catering cannot guarantee sufficient food for guests exceeding the confirmed guest count.
- 7.3 Any leftover food remains the property of the client after service, subject to food safety considerations.

8. CANCELLATION POLICY

- 8.1 Deposits are non-refundable.
- 8.2 Deposits will only be considered for refund where the client provides 30 days or more written notice and Ultimit Spit Catering successfully secures another booking for the same date. Approved refunds will be processed at the end of the month in which the replacement booking is secured.
- 8.3 Should the client cancel the event within 14 days of the event date after full payment has been made, no refund shall be issued. Any meat and groceries purchased specifically for the event may be collected by the client in their unprepared state by prior arrangement.

9. DAMAGES & BREAKAGES

- 9.1 The client shall be responsible for any loss, theft, damage or breakage of equipment, crockery, cutlery, glassware, serving stations or any other items supplied.
- 9.2 An invoice detailing damaged, missing or broken items and their replacement value will be issued on the first business day following the event.
- 9.3 The client shall be liable for the full replacement value of all damaged, lost or stolen items.

10. ALLERGIES, DIETARY REQUIREMENTS & SAFETY

- 10.1 Ultimit Spit Catering unfortunately cannot guarantee accommodation of specific food allergies.
- 10.2 Whilst every reasonable effort will be made to accommodate dietary requirements, this cannot be guaranteed due to shared preparation and cooking environments.
- 10.3 Any dietary requirements must be communicated prior to the event and remain subject to approval.
- 10.4 Additional charges may apply for special dietary meals, ingredients or menu amendments.
- 10.5 Ultimit Spit Catering accepts no liability for allergic reactions arising from food served.
- 10.6 Children must remain under adult supervision at all times around cooking equipment, gas cylinders, spit units, serving stations and catering equipment.
- 10.7 Ultimit Spit Catering reserves the right to suspend or terminate services immediately should staff be subjected to abuse, threats, harassment, intimidation, violence, discrimination or unsafe working conditions.
- 10.8 Where service is suspended or terminated for these reasons, no refund or compensation shall be due and outstanding amounts remain payable in full.
- 10.9 The client shall be responsible for the conduct of guests, venue staff and third-party service providers.

11. FORCE MAJEURE

- 11.1 Ultimit Spit Catering shall not be held liable for failure to perform obligations due to circumstances beyond its reasonable control, including severe weather, natural disasters, civil unrest, road closures, power failures, supplier failures or government restrictions.

12. ACCEPTANCE

- 12.1 By accepting a quotation, paying a deposit or making payment for services, the client confirms acceptance of these Terms & Conditions.

CLIENT ACCEPTANCE

I hereby confirm that I have read, understood and agree to the Terms & Conditions of Ultimit Spit Catering.

Client Name: _____

Company Name (if applicable): _____

Event Date: _____

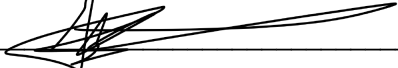
Quotation Number: _____

Client Signature: _____

Date Signed: _____

FOR AND ON BEHALF OF ULTIMIT SPIT CATERING

Name: Anton Behrens

Signature:  _____